

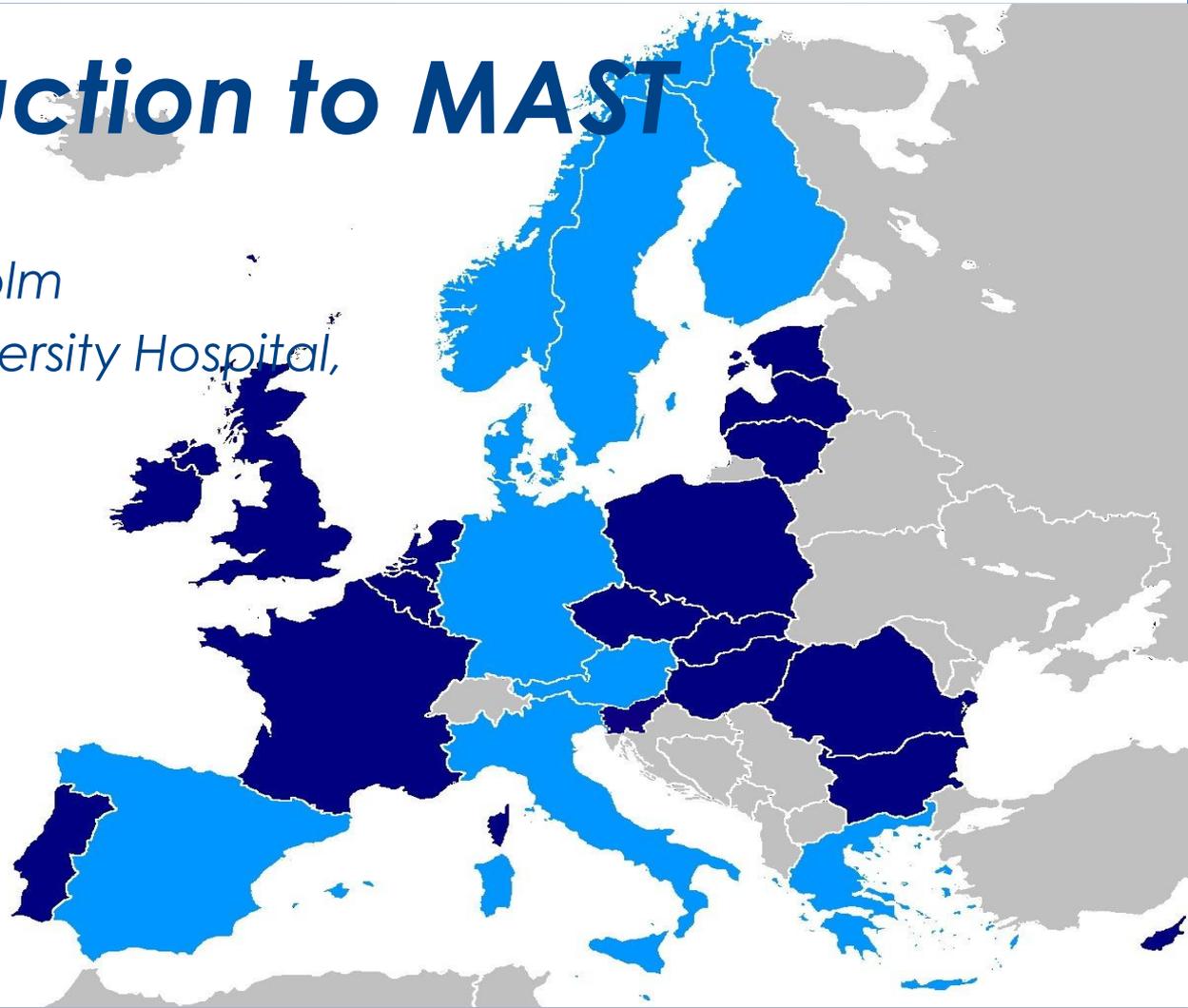


# RENEWING HeALTH

REgions of Europe Working  
toGether for HEALTH

## *Introduction to MAST*

*Kristian Kidholm  
Odense University Hospital,  
Denmark*



1. Background for the model
2. MAST – definition of assessment
3. Elements in MAST
4. Choosing outcome measures
5. Methods for data collection
6. Implications of MAST for design of new studies?
7. Questions?

## **EU commission:**

- Lack of high quality evidence on the effectiveness of telemedicine:
- A main barrier for wider use

## **Aim of MethoTelemed project (2009-2010)**

- To provide a structured framework for assessing the effectiveness and contribution to quality of care of telemedicine applications
- Based on users need for information as a basis for decision making

## **The basis for the development of the model:**

- Literature reviews (Anne G. Ekeland NST, Alison Bowes, University of Stirling)
- Workshop 1: Assessing users' needs (stakeholders in telemedicine)
- Workshop 2: Validation of framework
- Review process

## Results from workshops

- **Aim:** What is needed to guide **decisions** on use or non-use of telemedicine?
- **Results:** Health Technology Assessment (HTA) as **used by EUnetHTA** is a starting point, but it needs adjustment:

### 1. Start with strategic considerations:

- At what **level** should the assessment be made?
- What are the alternatives to telemedicine?



### 2. Description of outcomes needs more focus on:

- Business case approach: Sustainability for the institution?
- What is the patients' perception of the telemedicine application?
- Examples of outcome measures

### 3. Can results of the assessment be transferred?



**MAST**  
**Model for ASessment of Telemedicine**

If the purposes of an assessment of telemedicine applications are:

- To describe effectiveness and contribution to quality of care
- AND
- To produce a basis for decision making

The relevant assessment is:

A multidisciplinary process that summarizes and evaluates information about the medical, social, economic and ethical issues related to the use of telemedicine in a systematic, unbiased, robust manner.

If the purposes of an assessment of telemedicine applications are:

- To describe effectiveness and contribution to quality of care
- AND
- To produce a basis for decision making

The relevant assessment is:

A multidisciplinary process that summarizes and evaluates information about the medical, social, economic and ethical issues related to the use of telemedicine in a systematic, unbiased, robust manner.

Based on scientific methods and studies



**Multidisciplinary assessment (domains):**

1. Health problem and characteristics of the application
2. Safety
3. Clinical effectiveness
4. Patient perspectives
5. Economic aspects
6. Organisational aspects
7. Socio-cultural, ethical and legal aspects

**Preceding assessment:**

- International/national/regional/local level?
- Relevant alternatives?

**Multidisciplinary assessment (domains):**

1. Health problem and characteristics of the application
2. Safety
3. Clinical effectiveness
4. Patient perspectives
5. Economic aspects
6. Organisational aspects
7. Socio-cultural, ethical and legal aspects

### **Preceding assessment:**

- International/national/regional/local level?
- Relevant alternatives?

### **Multidisciplinary assessment (domains):**

1. Health problem and characteristics of the application
2. Safety
3. Clinical effectiveness
4. Patient perspectives
5. Economic aspects
6. Organisational aspects
7. Socio-cultural, ethical and legal aspects

### **Transferability assessment:**

- Cross-border
- Scalability
- Generalizability

## Step 1: Preceding assessment

### Is it relevant for you to use MAST in assessment of this telemedicine application?

1. Determine the aim of the telemedicine application → Expect outcomes

2. Relevant alternatives?

Status quo

Improved/upgraded system

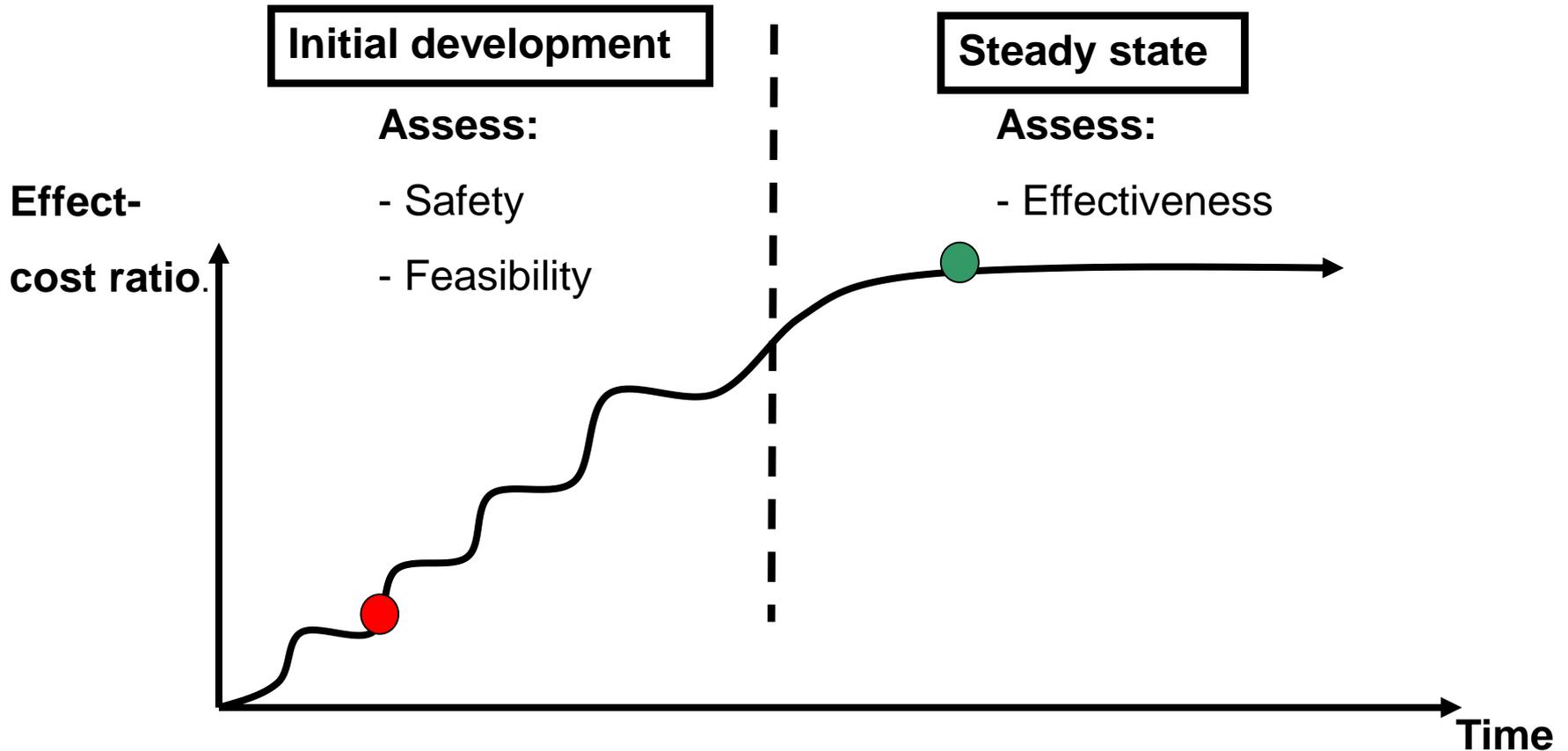
Other technologies

3. On what level should the assessment be made: National, regional or local?

- Legal issues: Is legislation in place?
- Reimbursement: Is reimbursement (DRG) in place?
- Maturity: Is the application fully developed (steady state)?
- Number of patients: Do you have enough patients (clinical – economic view)?

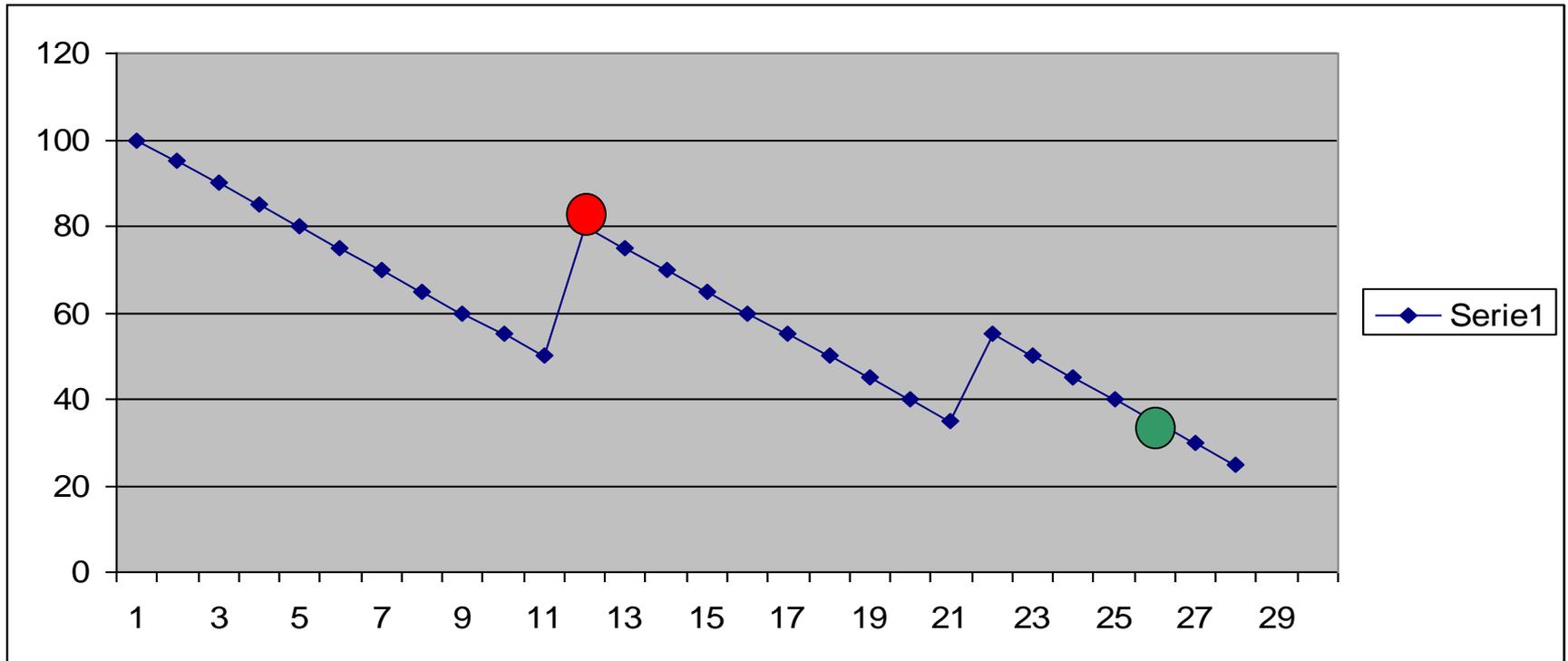
# Step 1: Preceding assessment

Maturity – is the application fully developed?



## Number of patients

### Cost per patient



Number of patients  
(\* 100)

## Step 2: Multidisciplinary assessment

Domains:

1. Health problem and characteristics of the application } **Background**
2. Safety (adverse effects)
3. Clinical effectiveness
4. Patient perspectives
5. Economic aspects
6. Organisational aspects } **Assessment of outcomes**
7. Socio-cultural, ethical and legal aspects } **Broader societal issues**

### Description of the domains and outcomes are based on:

- EUnetHTA, 2008, HTA Core Model for Medical and Surgical Interventions.

#### Terminology

- Scott et al. Telehealth outcomes: a synthesis of the literature and recommendations for outcome indicators. (Canada) J Telemed Telecare. 2007

15

#### Access is important

- Craig et al. 2008. Developing and evaluating complex interventions.  
(Medical Research Council) BMJ

#### Include range of outcomes, large samples, RCT/cluster RCT, describe intervention

- Tran et al. Home telehealth for chronic disease management. CADTH, 2008

#### Examples of outcome measures

### **If new studies are done:**

- Can results be generalized to other settings?

Health problem:	Based on international standards for data communication?
Safety:	Can results be transferred to other patient groups?
Clinical:	Internal and external validity of results?
Patient:	Differences between subgroups?
Economy:	How does cost vary with number of patients?
Organization:	Barriers and facilitators?
Socio, legal:	Legal conditions?

### **If the assessment is based on data from literature review**

- Internal validity of results?
- External validity of results (patients, reimbursement, organisation...)?

## Which domains and outcomes should be assessed?

- Only domains and outcomes that are expect to be affected and considered relevant for a comprehensive description of the telemedicine application should be included.

## General principle:

- Outcome measures must reflect the aim of the telemedicine application
- Outcome measures vary with patient group, aim of application, organization,...
- Outcome measures must reflect recommendations in the **scientific literature**

## Examples of outcome measures within each domain:

- See Appendix in the MAST Manual and MAST Toolkit



## General principle:

- For each domain: Use designs and methods producing valid and reliable estimates of outcomes
- Produce information at the highest possible level of evidence

## Methods for data collection:

- **Systematic literature review**
- **Design of new studies:** RCT, Cluster RCT, controlled studies, ...
- **Interview, surveys, focus group interview:**
  - Patients
  - Clinical staff
  - Clinical experts

## General principle:

- For each domain: Use designs and methods producing valid and reliable estimates of outcomes
- Produce information at the highest possible level of evidence

## Methods for data collection:

- **Systematic literature review**
- **Design of new studies:** RCT, Cluster RCT, controlled studies, ...
- **Interview, surveys, focus group interview:**
  - Patients
  - Clinical experts
  - Clinical staff



### **Complex interventions:**

- Blinding is not always possible in practice
- Can organizational effect be included in a RCT?

### **Start with preceding considerations:**

- Is your application mature and are legal issues addressed?

### **Multidisciplinary assessment:**

- Assess outcomes within all seven domains **IF RELEVANT**

### **Choice of outcome measures:**

- Based on your experiences, pilot studies, scientific literature

### **Design**

- RCT or cluster RCT if possible
- Similar prospective collection of data for both groups

### **Reporting**

- Describe the application and the aim (D1)
- Describe effects on outcomes - use guidelines for reporting eg. CONSORT
- Describe transferability of results

## **Weaknesses of MAST:**

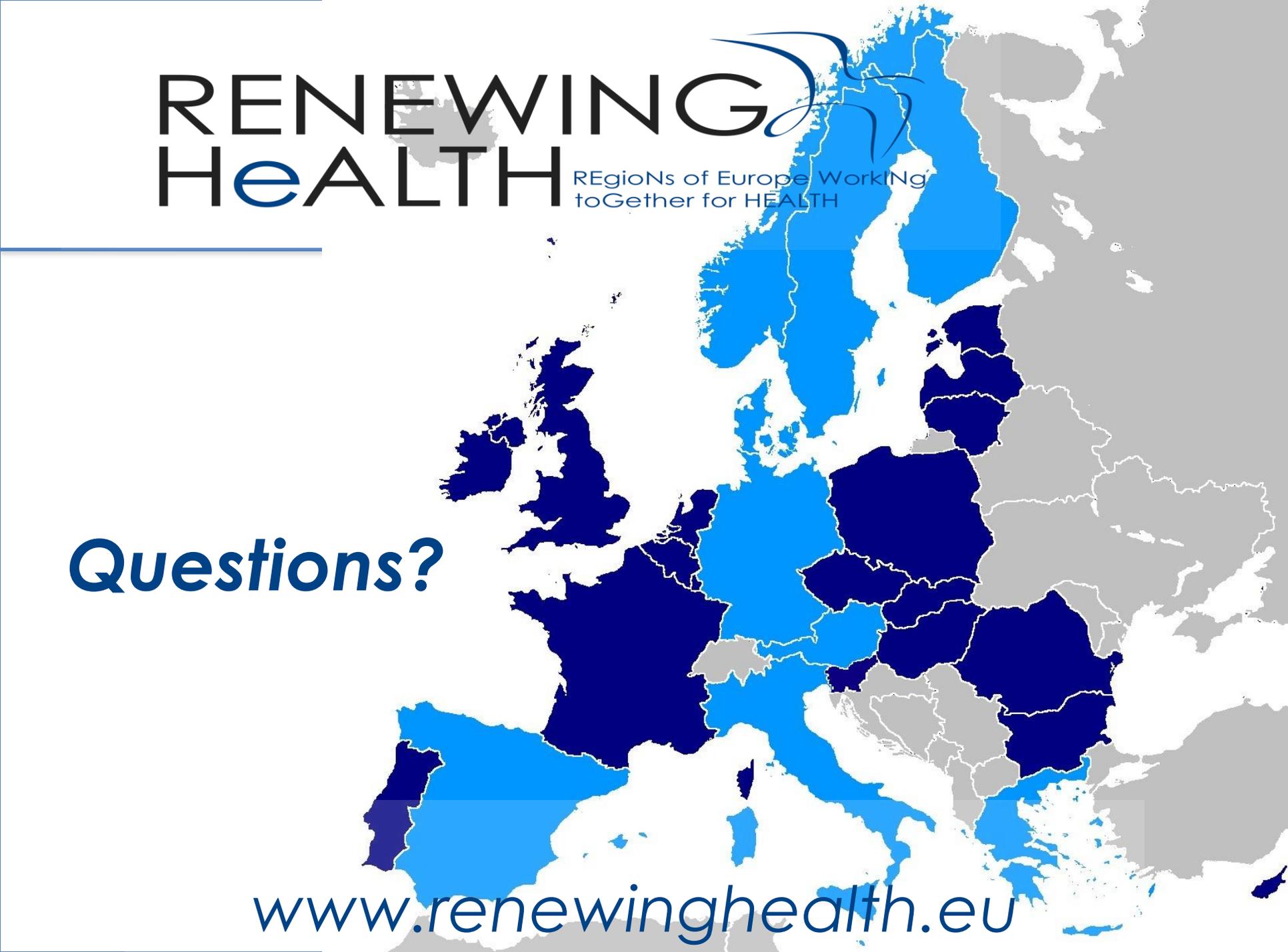
- Time consuming
- Does not show **why** telemedicine works
- Focused on outcomes
- Only relevant in assessment of matured telemedicine applications.
- Quality can vary

## **Strengths of MAST:**

- Based on the requests and comments from stakeholders
- Multidisciplinary and comprehensive
- Based on scientific studies and criteria for quality
- Transferability of estimated outcomes is described
- Based on HTA (EUnetHTA): Familiar to stakeholders in EU, hospitals..

# RENEWING HeALTH

REgions of Europe WorkINg  
toGether for HeALTH



**Questions?**

[www.renewinghealth.eu](http://www.renewinghealth.eu)